## **Chargemaster Transparency**

## **Frequently Asked Questions**

- 1. Where are the Methodist McKinney Hospital (MMH) chargemasters located?
  - a. Patients and Visitors may access the MMH chargemaster by visiting our website at MethodistMckinneyHospital.com Any hospital financial counselor may provide a hospital estimate or help you access the chargemaster.
- 2. How often is the chargemaster information updated?
  - a. The chargemaster is updated annually as required by section 2718(e) of the Public Health Service Act, which was enacted as part of the Affordable Care Act.
- 3. I don't understand the charges you have published in the chargemaster---I cannot find any prices for my surgery.
  - a. Surgery pricing at MMH is based on how much time the patient spends in the operating room, recovery, as well as additional services that you may receive such as labs, drugs, radiology.
  - b. To obtain an estimated list of charges, we recommend contacting a facility financial counselor to customize an estimate for you. The estimate will include a list of charges for the services generally performed for a specific test, procedure, or surgery and will also apply insurance and uninsured discounts.

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- 4. Are you required to publish all items and services provided by the hospital?
  - a. Yes, the current requirement states that all hospitals must provide a list of our current standard charges as reflected in the chargemaster.
- 5. How much is the hospital uninsured discount?
  - a. Currently, our uninsured discount is set at 40%.
- 6. How much is the hospital insurance discount?
  - a. Insurance discounts vary by payor but on average are around 40%.
- 7. Can I download a copy of the chargemaster?
  - a. Yes, the chargemaster is in a format that can be easily exported.
- 8. Where would I find a public list of the diagnosis related group standard charges?
  - a. Each facility financial counselor can provide an estimate with a list of charges specific to diagnosis related groups (DRG's). You may also review the Texas Price Point link located on our website under estimates and charges.

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- 9. Are physicians required to post their chargemaster?
  - a. The CMS rule is specific to hospitals only.
    - i. There are a few unique circumstances where a physician's charge may be included in the chargemaster such as a hospital based clinic.